

Virgin Media Business Mobile SIM Special Terms

Inclusive Calls

Plans include UK calls to UK landlines (01, 02, 03) & UK mobile networks. Jersey, Guernsey and Isle of Man mobiles and premium rate telephone services or numbers are excluded from any call allowances. Inclusive text message and data allowances are for use in the UK only.

Data Rollover

Any data included in your plan that is not used in any calendar month will be added to your data allowance for the next calendar month.

Rolled-over data is used first before your regular data allowance.

Data can only be rolled-over once and any unused rolled-over data will expire at the end of the calendar month in which it is rolled over to.

Data-free messaging on WhatsApp, Facebook Messenger and Twitter

Tweets, messages, pictures and videos sent through the above applications on any smartphone will not count towards your monthly data allowance.

Calling functions (voice or video) on these applications will continue to count towards your monthly data allowance, as will live video streaming on Twitter.

Once your monthly data allowance has been reached any further use of data that month including any use of WhatsApp, Facebook Messenger and Twitter, will be charged at a daily rate of £3 per 1GB or part thereof (rounded up to the nearest gigabyte and resetting at midnight each day).

When roaming outside of the UK use of data for these services will be charged in line with our normal roaming charges which can be viewed at virginmediabusiness.co.uk/mobileroaming.