



UK Geographic Calls

	Day	Evening	Weekend
Local	6.13	6.13	6.13
Regional	6.13	6.13	6.13
National	6.13	6.13	6.13
Calls to 03 numbers	6.13	6.13	6.13

A 6.2 pence per call connection fee applies calls to 01, 02 & 03 numbers, and a 6.0 pence per call connection fee applies to all other destinations on this tariff sheet, unless specified otherwise. For rates to destinations which are not listed on this headline tariff sheet can be provided separately. All rates quoted are pence per minute.

Calls to ported UK Mobiles are charged according to dial code and therefore are at the prevailing rate for the original network operator. For example, a call to a 3 Mobile which has been ported from O2 will be charged at the O2 rate.

For information on other call tariffs that may be better suited to your needs, please contact us

UK Mobile Calls

	Peak	Off Peak	Weekend
Mobile (1) - O2	9.00	9.00	9.00
Mobile (3) - Orange	9.00	9.00	9.00
Mobile (4) - T Mobile	9.00	9.00	9.00
Mobile (5) - Vodafone	9.00	9.00	9.00
Mobile (6) - H3G	9.00	9.00	9.00

International Voice

	Landline		Landline		Landline		Landline
Afghanistan	60.00	Finland	3.00	Morocco	42.75	Tunisia	42.75
Albania	35.00	France	3.00	Mozambique	65.00	Turkey	11.50
Algeria	35.00	French Guiana	65.00	Myanmar (Burma)	60.00	Turkmenistan	60.00
Andorra	13.30	French Polynesia	65.00	N. Marianas Is.	85.00	Turks & Caicos Islands	85.00
Angola	65.00	Gabon	65.00	Namibia	65.00	Tuvalu	85.00
Anguilla	85.00	Gambia	42.75	Nauru	85.00	Uganda	42.75
Antigua & Barbuda	85.00	Georgia	60.00	Nepal	60.00	Ukraine	14.25
Argentina	38.00	Germany	3.00	Netherlands	3.00	United Arab Emirates	25.18
Armenia	60.00	Ghana	42.75	Netherlands Antilles	65.00	Uruguay	60.00
Aruba	85.00	Gibraltar	7.50	New Caledonia	85.00	USA	3.00
Ascension Island	85.00	Greece	7.50	New Zealand	3.00	Uzbekistan	60.00
Australia	3.00	Greenland	85.00	Nicaragua	60.00	Vanuatu	85.00
Austria	3.00	Grenada	85.00	Niger	65.00	Vatican City State	16.00
Azerbaijan Republic	38.00	Guadeloupe	60.00	Nigeria	42.75	Venezuela	60.00
Bahamas	61.75	Guam	85.00	Niue	85.00	Vietnam	60.00
Bahrain	33.25	Guatemala	60.00	Norfolk Islands	85.00	Virgin Islands (UK)	85.00
Bangladesh	38.00	Guinea	65.00	Norway	3.00	Virgin Islands (US)	85.00
Barbados	61.75	Guinea-Bissau	65.00	Oman	33.25	Wallis & Futura	85.00
Belarus	35.00	Guyana	60.00	Pakistan	38.00	Yemen (AR & PDR)	55.00
Belgium	3.00	Haiti	85.00	Palau	85.00	Zambia	42.75
Belize	60.00	Honduras	85.00	Palestine	13.82	Zimbabwe	42.75
Benin	65.00	Hong Kong	3.00	Panama	60.00		
Bermuda	61.75	Hungary	5.00	Papua New Guinea	85.00		
Bhutan	55.00	Iceland	14.25	Paraguay	60.00		
Bolivia	60.00	India	15.00	Peru	60.00		
Bosnia-Herzegovina	14.25	Indonesia	38.00	Philippines	38.00		
Botswana	65.00	Iran	33.25	Poland	5.00		
Brazil	38.00	Iraq	33.25	Portugal	3.00		
Brunei	55.00	Ireland	3.00	Puerto Rico	60.00		
Bulgaria	11.50	Israel	13.82	Qatar	33.25		
Burkina Faso	65.00	Italy	3.00	Reunion	61.75		
Burundi	65.00	Jamaica	61.75	Romania	11.50		
Cambodia	65.00	Japan	3.00	Russia	8.00		
Cameroon	42.75	Jordan	33.25	Rwandese Republic	65.00		
Canada	3.00	Kazakhstan	60.00	Samoa (US)	80.00		
Cape Verde	85.00	Kenya	42.75	Samoa (Western)	85.00		
Cayman Islands	61.75	Kiribati	85.00	San Marino	16.00		
Central African Republic	65.00	Korea (North)	60.00	Sao Tome & Principe	65.00		
Chad	65.00	Korea (South)	38.00	Saudi Arabia	33.25		
Chile	38.00	Kuwait	33.25	Senegal	61.75		
China	38.00	Kyrgyzstan	60.00	Serbia	14.25		
Christmas Islands	85.00	Laos PDR	60.00	Seychelles	85.00		
Cocos Islands	85.00	Latvia	3.00	Sierra Leone	42.75		
Colombia	38.00	Lebanon	33.25	Singapore	11.83		
Comoros Islands	85.00	Lesotho	65.00	Slovakia	5.00		
Congo	65.00	Liberia	65.00	Slovenia	11.50		
Congo (DR)	65.00	Libya	42.75	Solomon Islands	85.00		
Cook Islands	85.00	Liechtenstein	16.00	Somalia	65.00		
Costa Rica	60.00	Lithuania	3.00	South Africa	8.00		
Côte d'Ivoire	42.75	Luxembourg	3.00	Spain	3.00		
Croatia	14.25	Macao	60.00	Sri Lanka	38.00		
Cuba	60.00	Macedonia	35.00	St Helena	85.00		
Cyprus	5.00	Madagascar	65.00	St Kitts & Nevis	85.00		
Czech Republic	5.00	Malawi	65.00	St Lucia	61.75		
Denmark	3.00	Malaysia	20.47	St Pierre and Miquelon	85.00		
Diego Garcia	85.00	Maldives	85.00	St Vincent & Grenadines	85.00		
Djibouti	65.00	Mali	85.00	Sudan	42.75		
Dominica	85.00	Malta	11.50	Suriname	65.00		
Dominican Republic	85.00	Marshall Islands	80.00	Swaziland	65.00		
East Timor	38.00	Martinique	85.00	Sweden	3.00		
Ecuador	60.00	Mauritania	85.00	Switzerland	3.00		
Egypt	33.25	Mauritius	61.75	Syria	55.00		
El Salvador	60.00	Mayotte	85.00	Taiwan	38.00		
Equatorial Guinea	60.00	Mexico	38.00	Tajikistan	60.00		
Eritrea	65.00	Micronesia	85.00	Tanzania	42.75		
Estonia	3.00	Moldova	60.00	Thailand	38.00		
Ethiopia	65.00	Monaco	3.00	Togo	65.00		
Falkland Islands	85.00	Mongolia	60.00	Togolese Republic	65.00		
Faroe Islands	85.00	Montenegro	14.25	Tokelau	80.00		
Fiji	85.00	Montserrat	85.00	Tonga	65.00		
				Trinidad & Tobago	61.75		

International Voice

	Mobile		Mobile		Mobile		Mobile
Afghanistan - Mobile	80.00	Gabon - Mobile	80.00	Netherlands Antilles - Mobile	80.00	Yemen - Mobile	70.00
Albania - Mobile	50.00	Gambia - Mobile	80.00	New Caledonia - Mobile	100.00	Zambia - Mobile	80.00
Algeria - Mobile	80.00	Georgia - Mobile	80.00	New Zealand - Mobile	32.00	Zimbabwe - Mobile	80.00
Andorra - Mobile	30.00	Germany - Mobile	23.00	Nicaragua - Mobile	80.00		
Angola - Mobile	80.00	Ghana - Mobile	80.00	Niger - Mobile	80.00		
Anguilla - Mobile	-	Gibraltar - Mobile	30.00	Nigeria - Mobile	80.00		
Antigua & Barbuda - Mobile	100.00	Greece - Mobile	30.00	Norway - Mobile	30.00		
Argentina - Mobile	80.00	Greenland - Mobile	100.00	Oman - Mobile	70.00		
Armenia - Mobile	80.00	Grenada - Mobile	100.00	Pakistan - Mobile	80.00		
Aruba - Mobile	10.00	Guadeloupe - Mobile	80.00	Palestine - Mobile	70.00		
Australia - Mobile	32.00	Guam - Mobile	-	Palau - Mobile	100.00		
Austria - Mobile	26.00	Guatemala - Mobile	80.00	Panama - Mobile	80.00		
Azerbaijan Republic - Mobile	100.00	Guinea - Mobile	80.00	Papua New Guinea - Mobile	100.00		
Bahamas - Mobile	80.00	Guinea-Bissau - Mo	80.00	Paraguay - Mobile	80.00		
Bahrain - Mobile	80.00	Guyana - Mobile	80.00	Peru - Mobile	80.00		
Bangladesh - Mobile	80.00	Haiti - Mobile	100.00	Philippines - Mobile	80.00		
Barbados - Mobile	100.00	Honduras - Mobile	100.00	Poland - Mobile	50.00		
Belarus - Mobile	50.00	Hong Kong - Mobile	35.00	Portugal - Mobile	30.00		
Belgium - Mobile	25.00	Hungary - Mobile	50.00	Qatar - Mobile	70.00		
Belize - Mobile	80.00	Iceland - Mobile	50.00	Reunion - Mobile	100.00		
Benin - Mobile	80.00	India - Mobile	75.00	Romania - Mobile	50.00		
Bermuda - Mobile	100.00	Indonesia - Mobile	80.00	Russia - Mobile	50.00		
Bhutan - Mobile	70.00	Iran - Mobile	80.00	Rwanda - Mobile	80.00		
Bolivia - Mobile	80.00	Iraq - Mobile	-	Samoa USA - Mobile	100.00		
Bosnia-Herzegovina - Mobile	50.00	Ireland - Mobile	23.00	Samoa Western - Mobile	100.00		
Botswana - Mobile	80.00	Israel - Mobile	45.00	Saudi Arabia - Mobile	70.00		
Brazil - Mobile	80.00	Italy - Mobile	25.00	Senegal - Mobile	100.00		
Brunei - Mobile	80.00	Jamaica - Mobile	100.00	Serbia - Mobile	50.00		
Bulgaria - Mobile	50.00	Japan - Mobile	12.00	Seychelles - Mobile	100.00		
Burkina Faso - Mobile	80.00	Jordan - Mobile	70.00	Sierra Leone - Mobile	80.00		
Burundi - Mobile	80.00	Kazakhstan - Mobile	80.00	Singapore - Mobile	40.00		
Cambodia - Mobile	80.00	Kenya - Mobile	80.00	Slovakia - Mobile	50.00		
Cameroon - Mobile	80.00	Kiribati - Mobile	100.00	Slovenia - Mobile	50.00		
Canada - no Canada mobile, as per landline	3.00	Korea South - Mobil	80.00	Solomon Islands - Mobile	100.00		
Cape Verde - Mobile	100.00	Kuwait - Mobile	80.00	Somalia - Mobile	80.00		
Cayman Islands - Mobile	100.00	Kyrgyzstan - Mobile	80.00	South Africa - Mobile	55.00		
Central African Rep - Mobile	80.00	Laos - Mobile	80.00	Spain - Mobile	26.00		
Chad - Mobile	80.00	Latvia - Mobile	50.00	Sri Lanka - Mobile	80.00		
Chile - Mobile	80.00	Lebanon - Mobile	80.00	St Lucia - Mobile	100.00		
China - Mobile	80.00	Lesotho - Mobile	80.00	St Pierre And Miquelon - Mobil	100.00		
Colombia - Mobile	80.00	Liberia - Mobile	80.00	St Vincent - Mobile	100.00		
Comoros - Mobile	100.00	Libya - Mobile	80.00	Sudan - Mobile	80.00		
Congo Dem Rep - Mobile	80.00	Liechtenstein - Mobi	30.00	Suriname - Mobile	80.00		
Congo - Mobile	80.00	Lithuania - Mobile	50.00	Swaziland - Mobile	80.00		
Cook Islands - Mobile	100.00	Luxembourg - Mobil	30.00	Sweden - Mobile	25.00		
Costa Rica - Mobile	80.00	Macao - Mobile	80.00	Switzerland - Mobile	25.00		
Cote Divoire - Mobile	80.00	Macedonia - Mobile	50.00	Syria - Mobile	70.00		
Croatia - Mobile	50.00	Madagascar - Mobil	80.00	Taiwan - Mobile	80.00		
Cuba - Mobile	80.00	Malawi - Mobile	80.00	Tajikistan - Mobile	80.00		
Cyprus - Mobile	50.00	Malaysia - Mobile	45.00	Tanzania - Mobile	80.00		
Czech Republic - Mobile	50.00	Maldives - Mobile	100.00	Thailand - Mobile	80.00		
Denmark - Mobile	26.00	Mali - Mobile	100.00	Togolese Republic (Togo) - Mo	80.00		
Diego Garcia - Mobile	100.00	Malta - Mobile	30.00	Tokelau - Mobile	100.00		
Djibouti - Mobile	80.00	Martinique - Mobile	100.00	Tonga - Mobile	80.00		
Dominica - Mobile	100.00	Mauritania - Mobile	100.00	Trinidad And Tobago - Mobile	100.00		
Dominican Republic - Mobile	100.00	Mauritius - Mobile	100.00	Tunisia - Mobile	80.00		
East Timor - Mobile	80.00	Mayotte Island - Mo	100.00	Turkey - Mobile	50.00		
Ecuador - Mobile	80.00	Mexico - Mobile	80.00	Turkmenistan - Mobile	80.00		
Egypt - Mobile	80.00	Moldova - Mobile	80.00	Turks And Caicos Is - Mobile	100.00		
El Salvador - Mobile	80.00	Monaco - Mobile	30.00	Tuvalu - Mobile	85.00		
Equatorial Guinea - Mobile	80.00	Mongolia - Mobile	80.00	Uganda - Mobile	80.00		
Estonia - Mobile	80.00	Montenegro - Mobil	50.00	Ukraine - Mobile	50.00		
Ethiopia - Mobile	80.00	Montserrat - Mobile	100.00	United Arab Emirates - Mobile	70.00		
Falkland Islands - mobile	-	Morocco - Mobile	80.00	Uruguay - Mobile	80.00		
Faroe Islands - Mobile	100.00	Mozambique - Mobi	80.00	USA - no USA mobile, as per l	3.00		
Fiji - Mobile	100.00	Myanmar - Mobile	80.00	Vanuatu - Mobile	100.00		
Finland - Mobile	30.00	Namibia - Mobile	80.00	Venezuela - Mobile	80.00		
France - Mobile	25.00	Nauru - Mobile	100.00	Vietnam - Mobile	80.00		
French Guiana - Mobile	80.00	Nepal - Mobile	80.00	Virgin Islands UK - Mobile	100.00		
French Polynesia - Mobile	80.00	Netherlands - Mobil	25.00	Virgin Islands U.S. - Mobile	100.00		



* Call charges to Service Numbers are not set by Virgin Media Business, for further information on individual service number calls, please contact the organisation providing the service

Calls & Texts

	Band	Fixed Fee		Pence per minute (PPM)	
		Peak	Off Peak	Peak	Off Peak
Freephone calls (e.g. 0800, 0808, 0500)	free	-	-	0.00	0.00
Text to UK Fixed Line (01, 02, 03)	n/a	8.51	8.51	-	-
Text to UK Mobile	n/a	8.51	8.51	-	-

Texts to UK Premium Rate services & International are not currently available

Voice Calls to Mobile Networks

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Mobile (2) - Other	fm2	-	-	22.16	15.94
Mobile (7) - Other	fm7	-	-	13.20	7.20
Mobile (8) - Other	fm8	-	-	12.50	10.25
Mobile (9) - Other	fm9	-	-	10.60	9.00
Mobile (10) - Other	fm10	-	-	16.00	12.50
Mobile (11) - Other	fm11	-	-	14.00	14.00
Mobile (12) - Other	fm12	-	-	11,234	11,234
Mobile (13) - Other	fm13	-	-	14,974	12,734
Mobile (14) - Other	fm14	-	-	9.600	9.600
Mobile (15) - Other	fm15	-	-	10.600	10.600
Mobile (16) - Other	fm16	-	-	9.000	9.000
Mobile (17) - Other	fm17	-	-	9.500	9.500

Data Calls to Mobile Networks

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Mobile (1) - O2	fm1	-	-	35.00	35.00
Mobile (2) - Other	fm2	-	-	35.00	35.00
Mobile (3) - Orange	fm3	-	-	35.00	35.00
Mobile (4) - T Mobile	fm4	-	-	35.00	35.00
Mobile (5) - Vodafone	fm5	-	-	35.00	35.00
Mobile (6) - H3G	fm6	-	-	35.00	35.00
Mobile (7) - Other	fm7	-	-	35.00	35.00
Mobile (13) - Other	fm13	-	-	37.469	37.469

Voice Calls to WiFi Services

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Voice Calls to WiFi Services	fw1	-	-	13.20	13.20
Voice Calls to WiFi Services	fw2	-	-	12.50	10.40
Voice Calls to WiFi Services	fw3	-	-	13.90	11.10
Voice Calls to WiFi Services	fw4	-	-	13.50	8.25
Voice Calls to WiFi Services	fw5	-	-	12.60	10.20
Voice Calls to WiFi Services	fw6	-	-	11.00	8.80
Voice Calls to WiFi Services	fw7	-	-	10.50	10.50
Voice Calls to WiFi Services	fw8	-	-	16.00	12.50
Voice Calls to WiFi Services	fw9	-	-	14.00	14.00
Voice Calls to WiFi Services	fw10	-	-	8.372	8.372
Voice Calls to WiFi Services	fw11	-	-	11.00	11.00
Voice Calls to WiFi Services	fw12	-	-	11.00	11.00

Data Calls to WiFi Services

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Data calls to WiFi Services	fw1	-	-	37.469	37.469
Data calls to WiFi Services*	fw7	-	-	37.469	37.469
Data calls to WiFi Services*	fw8	-	-	37.469	37.469

Calls to Personal Numbering 070 services

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Message Services & Personal Numbering	c	-	-	10.70	6.20
Personal Numbering	d	-	-	14.22	8.38
Personal Numbering	e	-	-	4.20	4.20
Personal Numbering & Mobile	f	-	-	25.53	17.02
Personal Numbering	j	-	-	27.23	18.72
Personal Numbering	k	-	-	31.91	21.27
Personal Numbering	pn1	-	-	20.42	13.61
Personal Numbering	pn2	-	-	42.55	42.55
Personal Numbering	pn3	-	-	41.70	33.19
Personal Numbering	pn4	-	-	22.12	22.12
Personal Numbering	pn5	-	-	14.46	14.46
Personal Numbering	pn6	-	-	17.02	17.02
Personal Numbering	pn7	42.60	42.60	3.36	0.85
Personal Numbering	pn8	-	-	17.00	17.00
Personal Numbering	pn9	-	-	20.00	20.00
Personal Numbering	pn10	-	-	29.78	29.78
Personal Numbering	pn11	-	-	33.19	24.68
Personal Numbering	pn12	-	-	22.97	22.97
Personal Numbering	pn13	-	-	33.19	33.19
Personal Numbering	pn14	-	-	25.10	25.10
Personal Numbering	pn15	-	-	11.06	11.06
Personal Numbering	pn16	-	-	12.76	12.76
Personal Numbering	pn17	-	-	13.61	13.61
Personal Numbering	pn18	-	-	13.61	13.61
Personal Numbering	pn19	-	-	8.51	8.51
Personal Numbering	pn20	-	-	20.42	20.42
Personal Numbering*	pn21	-	-	35.00	35.00
Personal Numbering	pn22	-	-	8.783	5.652

Multimedia Services

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
Multimedia Services	mm1	12.76	12.76	4.25	4.25
Multimedia Services	mm2	21.27	21.27	3.36	1.26
Multimedia Services	mm3	42.55	42.55	3.36	1.26
Multimedia Services	mm4	12.80	12.80	3.36	1.26
Multimedia Services	mm5	17.00	17.00	3.36	1.26
Multimedia Services	mm6	21.30	21.30	3.40	3.40
Multimedia Services	mm7	21.30	21.30	4.21	2.11

Calls to Service Numbers (numbers starting 084, 087, 09 and 118) *

SC0XX

Service Charge - pence per minute

Access Charge - pence per minute

Rates apply at all times of Day

Service Charge Band 01	SC001	-	0.000	7.00
Service Charge Band 02	SC002	-	0.833	7.00
Service Charge Band 03	SC003	-	1.666	7.00
Service Charge Band 04	SC004	-	2.500	7.00
Service Charge Band 05	SC005	-	3.333	7.00
Service Charge Band 06	SC006	-	4.166	7.00
Service Charge Band 07	SC007	-	5.000	7.00
Service Charge Band 08	SC008	-	5.833	7.00
Service Charge Band 09	SC009	-	6.666	7.00
Service Charge Band 10	SC010	-	7.500	7.00
Service Charge Band 11	SC011	-	8.333	7.00
Service Charge Band 12	SC012	-	9.166	7.00
Service Charge Band 13	SC013	-	10.000	7.00
Service Charge Band 14	SC014	-	10.833	7.00
Service Charge Band 15	SC015	-	12.500	7.00
Service Charge Band 16	SC016	-	16.666	7.00
Service Charge Band 17	SC017	-	20.833	7.00
Service Charge Band 18	SC018	-	25.000	7.00
Service Charge Band 19	SC019	-	29.166	7.00
Service Charge Band 20	SC020	-	30.000	7.00
Service Charge Band 21	SC021	-	33.333	7.00
Service Charge Band 22	SC022	-	37.500	7.00
Service Charge Band 23	SC023	-	38.333	7.00
Service Charge Band 24	SC024	-	41.666	7.00
Service Charge Band 25	SC025	-	45.833	7.00
Service Charge Band 26	SC026	-	50.000	7.00
Service Charge Band 27	SC027	-	54.166	7.00
Service Charge Band 28	SC028	-	58.333	7.00
Service Charge Band 29	SC029	-	62.500	7.00
Service Charge Band 30	SC030	-	66.666	7.00
Service Charge Band 31	SC031	-	75.000	7.00
Service Charge Band 32	SC032	-	79.166	7.00
Service Charge Band 33	SC033	-	82.500	7.00
Service Charge Band 34	SC034	-	83.333	7.00
Service Charge Band 35	SC035	-	91.666	7.00
Service Charge Band 36	SC036	-	100.000	7.00
Service Charge Band 37	SC037	-	120.833	7.00
Service Charge Band 38	SC038	-	125.000	7.00
Service Charge Band 39	SC039	-	129.166	7.00
Service Charge Band 40	SC040	-	150.000	7.00
Service Charge Band 41	SC041	-	166.666	7.00
Service Charge Band 42	SC042	-	183.333	7.00
Service Charge Band 43	SC043	-	208.333	7.00
Service Charge Band 44	SC044	-	250.000	7.00
Service Charge Band 45	SC045	-	300.000	7.00
Service Charge Band 46	SC046	4.100	-	7.00
Service Charge Band 47	SC047	8.300	-	7.00
Service Charge Band 48	SC048	12.500	-	7.00
Service Charge Band 49	SC049	20.800	-	7.00
Service Charge Band 50	SC050	25.000	-	7.00
Service Charge Band 51	SC051	29.100	-	7.00
Service Charge Band 52	SC052	33.300	-	7.00
Service Charge Band 53	SC053	40.000	-	7.00
Service Charge Band 54	SC054	41.600	-	7.00
Service Charge Band 55	SC055	58.300	-	7.00
Service Charge Band 56	SC056	62.500	-	7.00
Service Charge Band 57	SC057	83.300	-	7.00
Service Charge Band 58	SC058	120.800	-	7.00
Service Charge Band 59	SC059	125.000	-	7.00
Service Charge Band 60	SC060	166.600	-	7.00
Service Charge Band 61	SC061	208.300	-	7.00
Service Charge Band 62	SC062	250.000	-	7.00
Service Charge Band 63	SC063	333.300	-	7.00
Service Charge Band 64	SC064	416.600	-	7.00
Service Charge Band 65	SC065	500.000	-	7.00
Service Charge Band 66	SC066	64.100	129.166	7.00
Service Charge Band 67	SC067	66.600	20.833	7.00
Service Charge Band 68	SC068	-	202.500	7.00
Service Charge Band 69	SC069	291.667	8.333	7.00
Service Charge Band 70	SC070	202.500	202.500	7.00
Service Charge Band 71	SC071	478.300	249.166	7.00
Service Charge Band 72	SC072	581.600	290.833	7.00
Service Charge Band 73	SC073	-	208.333	7.00
Service Charge Band 74	SC074	4.100	4.166	7.00
Service Charge Band 75	SC075	8.300	8.333	7.00
Service Charge Band 76	SC076	33.300	33.333	7.00
Service Charge Band 77	SC077	58.300	58.333	7.00
Service Charge Band 78	SC078	125.000	125.000	7.00
Service Charge Band 79	SC079	166.600	166.666	7.00
Service Charge Band 80	SC080	370.800	214.166	7.00
Service Charge Band 81	SC081	-	15.000	7.00
Service Charge Band 82	SC082	-	18.333	7.00
Service Charge Band 83	SC083	-	291.666	7.00
Service Charge Band 84	SC084	208.300	62.500	7.00
Service Charge Band 85	SC085	216.600	82.500	7.00
Service Charge Band 86	SC086	229.100	65.000	7.00
Service Charge Band 87	SC087	250.000	108.330	7.00
Service Charge Band 88	SC088	304.167	7.00	7.00
Service Charge Band 89	SC089	998.330	499.160	7.00
Service Charge Band 90	SC090	1165.000	582.500	7.00
Service Charge Band 91	SC091	1331.660	665.830	7.00
Service Charge Band 92	SC092	5.800	5.830	7.00
Service Charge Band 93	SC093	10.800	10.830	7.00
Service Charge Band 94	SC094	66.660	66.666	7.00
Service Charge Band 95	SC095	83.300	83.330	7.00
Service Charge Band 96	SC096	250.000	250.000	7.00
Service Charge Band 97	SC097	300.000	41.660	7.00
Service Charge Band 98	SC098	300.000	125.000	7.00
Service Charge Band 99	SC099	300.000	166.666	7.00
Service Charge Band 100	SC100	300.000	300.000	7.00

* From 1st April 2019 these price points are no longer available

** Calls Charged By Fixed Fee and Timed Duration (Where the Fixed Fee and the Duration Charge Apply From the Start of the Call)

*** Calls Charged By Fixed Fee and Timed Duration (Where the Fixed Fee Is the Charge for the First 60 Seconds of the Call, or Part thereof, and the Duration Charge Applies Following the First 60 seconds)



Calls to Operator & Specialised Services

	Fixed Fee			PPM	
	Band	Peak	Off Peak	Peak	Off Peak
100 - UK Operator	n/a	-	-	-	-
101 - Non Emergency Services	f131	8.51	8.51	-	-
112 - Emergency Services	n/a	-	-	-	-
123 - Timeline (Speaking Clock)	n/a	25.50	25.50	-	-
153 - International Operator	n/a	-	-	-	-
195 - Blind & Disabled Directory Enquire	n/a	-	-	-	-
999 - Emergency Services	n/a	-	-	-	-
Specialised Services	f115	5.10	5.10	-	-
Specialised Services	f128	8.50	8.50	-	-
Specialised Services	f129	4.20	4.20	-	-

Call costs are calculated by rounding the call duration up to the nearest Second (or Minute for calls charged by Minute).
 The call duration in Seconds divided by sixty is multiplied by the prevailing Pence Per Minute rate.
 If a Fixed Fee charge applies this is added to give the total call cost.
 Call start times are accurate to within plus or minus one minute.
 Call durations are accurate to plus or minus 1.1 seconds
 'Peak' time periods are Monday - Friday 07:00 - 18:59, 'Off Peak' is all other times. International calls are charged at a flat rate.
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