

# Virgin Media Business Business Talk Unlimited Extra tariff

All price points effective from 1st January 2020 unless stated



## UK 01/02/03 - included as part of unmetered calls

	Peak
Local 01/02/03	1.45
Regional 01/02/03	1.45
National 01/02/03	1.45
ISDN Voice & Data	1.45

## UK Mobile - included as part of unmetered calls

	Peak
Mobile (1) - O2	8.50
Mobile (3) - Orange	8.50
Mobile (4) - T-Mobile	8.50
Mobile (5) - Vodafone	8.50
Mobile (6) - H3G	8.50

## Important Tariff Terms:

Business Talk Unlimited Extra offers unmetered calls to UK 01/02/03 numbers & Mobiles, as well as selected International landline destinations. Calls to UK Landlines, including selected international destinations, are free for the first 60 minutes and 10 minutes for UK Mobiles. Simply hang up and redial before this time to avoid charges, failing which you'll be charged at the normal pence per minute rate as defined in the tariff sheet

### Selected international destinations:

Australia, Austria, Belgium, Canada, China, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hong Kong, Ireland, Italy, Japan, Latvia, Lithuania, Luxembourg, Monaco, Netherlands, New Zealand, Norway, Russia and USA

A 2.0 pence per call connection fee applies to all destinations that are not listed above, with the exception of the Non-Geographic Service Charge destinations which have different charges as listed in full on this tariff sheet

Calls to ported UK Mobiles are charged according to their dial code and therefore at the prevailing rate for the original network operator. For example a call to a Hutchinson 3 Mobile (3 Mobile - FM6) which has been ported from O2 will be charged at the O2 rate.

## International Fixed Line Voice - not part of unmetered calls unless stated as included

	Landline		Landline		Landline
Afghanistan	60.00	Germany (included)	3.00	Niue	85.00
Albania	35.00	Ghana	42.75	Norfolk Islands	85.00
Algeria	35.00	Gibraltar	5.50	Norway (included)	3.00
Andorra	13.30	Greece	5.50	Oman	33.25
Angola	65.00	Greenland	85.00	Pakistan	38.00
Anquilla	85.00	Grenada	85.00	Palau	85.00
Antigua & Barbuda	85.00	Guadeloupe	60.00	Palestine	13.82
Argentina	38.00	Guam	85.00	Panama	60.00
Armenia	60.00	Guatemala	60.00	Papua New Guinea	85.00
Aruba	85.00	Guinea	65.00	Paraguay	60.00
Ascension Island	85.00	Guinea-Bissau	65.00	Peru	60.00
Australia (included)	3.00	Guyana	60.00	Philippines	38.00
Austria (included)	3.00	Haiti	85.00	Poland	5.00
Azerbaijan Republic	38.00	Honduras	85.00	Portugal	3.00
Bahamas	61.75	Hong Kong (included)	3.00	Puerto Rico	60.00
Bahrain	33.25	Hungary	5.00	Qatar	33.25
Bangladesh	38.00	Iceland	14.25	Reunion	61.75
Barbados	61.75	India	15.00	Romania	11.50
Belarus	35.00	Indonesia	38.00	Russia (included)	8.00
Belgium (included)	3.00	Iran	33.25	Rwandese Republic	65.00
Belize	60.00	Iraq	33.25	Samoa (US)	80.00
Benin	65.00	Ireland (included)	3.00	Samoa (Western)	85.00
Bermuda	61.75	Israel	13.82	San Marino	16.00
Bhutan	55.00	Italy (included)	3.00	Sao Tome & Principe	65.00
Bolivia	60.00	Jamaica	61.75	Saudi Arabia	33.25
Bosnia-Herzegovina	14.25	Japan (included)	3.00	Senegal	61.75
Botswana	65.00	Jordan	33.25	Serbia	14.25
Brazil	38.00	Kazakhstan	60.00	Seychelles	85.00
Brunei	55.00	Kenya	42.75	Sierra Leone	42.75
Bulgaria	11.50	Kiribati	85.00	Singapore	11.83
Burkina Faso	65.00	Korea (North)	60.00	Slovakia	5.00
Burundi	65.00	Korea (South)	38.00	Slovenia	11.50
Cambodia	65.00	Kuwait	33.25	Solomon Islands	85.00
Cameroon	42.75	Kyrgyzstan	60.00	Somalia	65.00
Canada (included)	3.00	Laos PDR	60.00	South Africa	8.00
Cape Verde	85.00	Latvia (included)	3.00	Spain	3.00
Cayman Islands	61.75	Lebanon	33.25	Sri Lanka	38.00
Central African Republic	65.00	Lesotho	65.00	St Helena	85.00
Chad	65.00	Liberia	65.00	St Kitts & Nevis	85.00
Chile	38.00	Libya	42.75	St Lucia	61.75
China (included)	38.00	Liechtenstein	16.00	St Pierre and Miquelon	85.00
Christmas Islands	85.00	Lithuania (included)	3.00	St Vincent & Grenadines	85.00
Cocos Islands	85.00	Luxembourg (included)	3.00	Sudan	42.75
Colombia	38.00	Macao	60.00	Suriname	65.00
Comoros Islands	85.00	Macedonia	35.00	Swaziland	65.00
Congo	65.00	Madagascar	65.00	Sweden	3.00
Congo (DR)	65.00	Malawi	65.00	Switzerland	3.00
Cook Islands	85.00	Malaysia	20.47	Syria	55.00
Costa Rica	60.00	Maldives	85.00	Taiwan	38.00
Côte d'Ivoire	42.75	Mali	85.00	Tajikistan	60.00
Croatia	14.25	Malta	11.50	Tanzania	42.75
Cuba	60.00	Marshall Islands	80.00	Thailand	38.00
Cyprus	5.00	Martinique	85.00	Togolese Republic	65.00
Czech Republic (included)	5.00	Mauritania	85.00	Tokelau	80.00
Denmark (included)	3.00	Mauritius	61.75	Tonga	65.00
Diego Garcia	85.00	Mayotte	85.00	Trinidad & Tobago	61.75
Djibouti	65.00	Mexico	38.00	Tunisia	42.75
Dominica	85.00	Micronesia	85.00	Turkey	11.50
Dominican Republic	85.00	Moldova	60.00	Turkmenistan	60.00
East Timor	38.00	Monaco (included)	3.00	Turks & Caicos Islands	85.00
Ecuador	60.00	Mongolia	60.00	Tuvalu	85.00
El Salvador	60.00	Montserrat	85.00	Ukraine	14.25
Equatorial Guinea	60.00	Morocco	42.75	United Arab Emirates	25.18
Eritrea	65.00	Mozambique	65.00	Uruguay	60.00
Estonia (included)	3.00	Myanmar (Burma)	60.00	USA (included)	3.00
Ethiopia	65.00	N. Marianas Is.	85.00	Uzbekistan	60.00
Falkland Islands	85.00	Namibia	65.00	Vanuatu	85.00
Faroe Islands	85.00	Nauru	85.00	Vatican City State	16.00
Fiji	85.00	Nepal	60.00	Venezuela	60.00
Finland (included)	3.00	Netherlands (included)	3.00	Vietnam	60.00
France (included)	3.00	Netherlands Antilles	65.00	Virgin Islands (UK)	85.00
French Guiana	65.00	New Caledonia	85.00	Virgin Islands (US)	85.00
French Polynesia	65.00	New Zealand (included)	3.00	Wallis & Futura	85.00
Gabon	65.00	Nicaragua	60.00	Yemen (AR & PDR)	55.00
Gambia	42.75	Niger	65.00	Zambia	42.75
Georgia	60.00	Nigeria	42.75	Zimbabwe	42.75

	Mobile		Mobile		Mobile
Afghanistan - Mobile	80.00	Gambia - Mobile	80.00	New Zealand - Mobile	32.00
Albania - Mobile	50.00	Georgia - Mobile	80.00	Nicaragua - Mobile	80.00
Algeria - Mobile	80.00	Germany - Mobile	23.00	Niger - Mobile	80.00
Andorra - Mobile	30.00	Ghana - Mobile	80.00	Nigeria - Mobile	80.00
Angola - Mobile	80.00	Gibraltar - Mobile	30.00	Norway - Mobile	30.00
Anquilla - Mobile	-	Greece - Mobile	30.00	Oman - Mobile	70.00
Antigua & Barbuda - Mobile	100.00	Greenland - Mobile	100.00	Pakistan - Mobile	80.00
Argentina - Mobile	80.00	Grenada - Mobile	100.00	Palestine - Mobile	70.00
Armenia - Mobile	80.00	Guadeloupe - Mobile	80.00	Palau - Mobile	100.00
Aruba - Mobile	10.00	Guam - Mobile	-	Panama - Mobile	80.00
Australia - Mobile	32.00	Guatemala - Mobile	80.00	Papua New Guinea - Mobile	100.00
Austria - Mobile	26.00	Guinea - Mobile	80.00	Paraguay - Mobile	80.00
Azerbaijan Republic - Mobile	100.00	Guinea-Bissau - Mobile	80.00	Peru - Mobile	80.00
Bahamas - Mobile	80.00	Guyana - Mobile	80.00	Philippines - Mobile	80.00
Bahrain - Mobile	80.00	Haiti - Mobile	100.00	Poland - Mobile	50.00
Bangladesh - Mobile	80.00	Honduras - Mobile	100.00	Portugal - Mobile	30.00
Barbados - Mobile	100.00	Hong Kong - Mobile	35.00	Qatar - Mobile	70.00
Belarus - Mobile	50.00	Hungary - Mobile	50.00	Reunion - Mobile	100.00
Belgium - Mobile	25.00	Iceland - Mobile	50.00	Romania - Mobile	50.00
Belize - Mobile	80.00	India - Mobile	75.00	Russia - Mobile	50.00
Benin - Mobile	80.00	Indonesia - Mobile	80.00	Rwanda - Mobile	80.00
Bermuda - Mobile	100.00	Iran - Mobile	80.00	Samoa USA - Mobile	100.00
Bhutan - Mobile	70.00	Iraq - Mobile	-	Samoa Western - Mobile	100.00
Bolivia - Mobile	80.00	Ireland - Mobile	23.00	Saudi Arabia - Mobile	70.00
Bosnia-Herzegovina - Mobile	50.00	Israel - Mobile	45.00	Senegal - Mobile	100.00
Botswana - Mobile	80.00	Italy - Mobile	25.00	Serbia - Mobile	50.00
Brazil - Mobile	80.00	Jamaica - Mobile	100.00	Seychelles - Mobile	100.00
Brunei - Mobile	80.00	Japan - Mobile	12.00	Sierra Leone - Mobile	80.00
Bulgaria - Mobile	50.00	Jordan - Mobile	70.00	Singapore - Mobile	40.00
Burkina Faso - Mobile	80.00	Kazakhstan - Mobile	80.00	Slovakia - Mobile	50.00
Burundi - Mobile	80.00	Kenya - Mobile	80.00	Slovenia - Mobile	50.00
Cambodia - Mobile	80.00	Kiribati - Mobile	100.00	Solomon Islands - Mobile	100.00
Cameroon - Mobile	80.00	Korea South - Mobile	80.00	Samalia - Mobile	80.00
Canada - <i>no Canada mobile, as per landline</i>	3.00	Kuwait - Mobile	80.00	South Africa - Mobile	55.00
Cape Verde - Mobile	100.00	Kyrgyzstan - Mobile	80.00	Spain - Mobile	26.00
Cayman Islands - Mobile	100.00	Laos - Mobile	80.00	Sri Lanka - Mobile	80.00
Central African Rep - Mobile	80.00	Latvia - Mobile	50.00	St Lucia - Mobile	100.00
Chad - Mobile	80.00	Lebanon - Mobile	80.00	St Pierre And Miquelon - Mobil	100.00
Chile - Mobile	80.00	Lesotho - Mobile	80.00	St Vincent - Mobile	100.00
China - Mobile	80.00	Liberia - Mobile	80.00	Sudan - Mobile	80.00
Colombia - Mobile	80.00	Libya - Mobile	80.00	Suriname - Mobile	80.00
Comoros - Mobile	100.00	Liechtenstein - Mobile	30.00	Swaziland - Mobile	80.00
Congo Dem Rep - Mobile	80.00	Lithuania - Mobile	50.00	Sweden - Mobile	25.00
Congo - Mobile	80.00	Luxembourg - Mobile	30.00	Switzerland - Mobile	25.00
Cook Islands - Mobile	100.00	Macao - Mobile	80.00	Syria - Mobile	70.00
Costa Rica - Mobile	80.00	Macedonia - Mobile	50.00	Taiwan - Mobile	80.00
Cote Divoire - Mobile	80.00	Madagascar - Mobile	80.00	Tajikistan - Mobile	80.00
Croatia - Mobile	50.00	Malawi - Mobile	80.00	Tanzania - Mobile	80.00
Cuba - Mobile	80.00	Malaysia - Mobile	45.00	Thailand - Mobile	80.00
Cyprus - Mobile	50.00	Maldives - Mobile	100.00	Togolese Republic (Togo) - Mc	80.00
Czech Republic - Mobile	50.00	Mali - Mobile	100.00	Tokelau - Mobile	100.00
Denmark - Mobile	26.00	Malta - Mobile	30.00	Tonga - Mobile	80.00
Diego Garcia - Mobile	100.00	Martinique - Mobile	100.00	Trinidad And Tobago - Mobile	100.00
Djibouti - Mobile	80.00	Mauritania - Mobile	100.00	Tunisia - Mobile	80.00
Dominica - Mobile	100.00	Mauritius - Mobile	100.00	Turkey - Mobile	50.00
Dominican Republic - Mobile	100.00	Mayotte Island - Mobile	100.00	Turkmenistan - Mobile	80.00
East Timor - Mobile	80.00	Mexico - Mobile	80.00	Turks And Caicos Is - Mobile	100.00
Ecuador - Mobile	80.00	Moldova - Mobile	80.00	Tuvalu - Mobile	85.00
Egypt - Mobile	80.00	Monaco - Mobile	30.00	Uganda - Mobile	80.00
El Salvador - Mobile	80.00	Mongolia - Mobile	80.00	Ukraine - Mobile	50.00
Equatorial Guinea - Mobile	80.00	Montenegro - Mobile	50.00	United Arab Emirates - Mobile	70.00
Estonia - Mobile	80.00	Montserrat - Mobile	100.00	Uruguay - Mobile	80.00
Ethiopia - Mobile	80.00	Morocco - Mobile	80.00	USA - <i>no USA mobile, as per l</i>	3.00
Falkland Islands - mobile	-	Mozambique - Mobile	80.00	Vanuatu - Mobile	100.00
Faroe Islands - Mobile	100.00	Myanmar - Mobile	80.00	Venezuela - Mobile	80.00
Fiji - Mobile	100.00	Namibia - Mobile	80.00	Vietnam - Mobile	80.00
Finland - Mobile	30.00	Nauru - Mobile	100.00	Virgin Islands UK - Mobile	100.00
France - Mobile	25.00	Nepal - Mobile	80.00	Virgin Islands U.S. - Mobile	100.00
French Guiana - Mobile	80.00	Netherlands - Mobile	25.00	Yemen - Mobile	70.00
French Polynesia - Mobile	80.00	Netherlands Antilles - Mobil	80.00	Zambia - Mobile	80.00
Gabon - Mobile	80.00	New Caledonia - Mobile	100.00	Zimbabwe - Mobile	80.00

# Virgin Media Business Business Talk Unlimited Extra tariff



\* Call charges to Service Numbers are not set by Virgin Media Business, for further information on individual service number call lists, please contact the organisation providing the service

Calls to Service Numbers (numbers starting 084, 087, 09 and 118) *	SC0XX	Service Charge Fixed fee Rates apply at all times of Day	Service Charge pence per minute	Access Charge pence per minute
Service Charge Band 01	SC001	-	0.000	7.00
Service Charge Band 02	SC002	-	0.833	7.00
Service Charge Band 03	SC003	-	1.666	7.00
Service Charge Band 04	SC004	-	2.500	7.00
Service Charge Band 05	SC005	-	3.333	7.00
Service Charge Band 06	SC006	-	4.166	7.00
Service Charge Band 07	SC007	-	5.000	7.00
Service Charge Band 08	SC008	-	5.833	7.00
Service Charge Band 09	SC009	-	6.666	7.00
Service Charge Band 10	SC010	-	7.500	7.00
Service Charge Band 11	SC011	-	8.333	7.00
Service Charge Band 12	SC012	-	9.166	7.00
Service Charge Band 13	SC013	-	10.000	7.00
Service Charge Band 14	SC014	-	10.833	7.00
Service Charge Band 15	SC015	-	12.500	7.00
Service Charge Band 16	SC016	-	16.666	7.00
Service Charge Band 17	SC017	-	20.833	7.00
Service Charge Band 18	SC018	-	25.000	7.00
Service Charge Band 19	SC019	-	29.166	7.00
Service Charge Band 20	SC020	-	30.000	7.00
Service Charge Band 21	SC021	-	33.333	7.00
Service Charge Band 22	SC022	-	37.500	7.00
Service Charge Band 23	SC023	-	38.333	7.00
Service Charge Band 24	SC024	-	41.666	7.00
Service Charge Band 25	SC025	-	45.833	7.00
Service Charge Band 26	SC026	-	50.000	7.00
Service Charge Band 27	SC027	-	54.166	7.00
Service Charge Band 28	SC028	-	58.333	7.00
Service Charge Band 29	SC029	-	62.500	7.00
Service Charge Band 30	SC030	-	66.666	7.00
Service Charge Band 31	SC031	-	75.000	7.00
Service Charge Band 32	SC032	-	79.166	7.00
Service Charge Band 33	SC033	-	82.500	7.00
Service Charge Band 34	SC034	-	83.333	7.00
Service Charge Band 35	SC035	-	91.666	7.00
Service Charge Band 36	SC036	-	100.000	7.00
Service Charge Band 37	SC037	-	120.833	7.00
Service Charge Band 38	SC038	-	125.000	7.00
Service Charge Band 39	SC039	-	129.166	7.00
Service Charge Band 40	SC040	-	150.000	7.00
Service Charge Band 41	SC041	-	166.666	7.00
Service Charge Band 42	SC042	-	183.333	7.00
Service Charge Band 43	SC043	-	208.333	7.00
Service Charge Band 44	SC044	-	250.000	7.00
Service Charge Band 45	SC045	-	300.000	7.00
Service Charge Band 46	SC046	4.100	-	7.00
Service Charge Band 47	SC047	8.300	-	7.00
Service Charge Band 48	SC048	12.500	-	7.00
Service Charge Band 49	SC049	20.800	-	7.00
Service Charge Band 50	SC050	25.000	-	7.00
Service Charge Band 51	SC051	29.100	-	7.00
Service Charge Band 52	SC052	33.300	-	7.00
Service Charge Band 53	SC053	40.000	-	7.00
Service Charge Band 54	SC054	41.600	-	7.00
Service Charge Band 55	SC055	58.300	-	7.00
Service Charge Band 56	SC056	62.500	-	7.00
Service Charge Band 57	SC057	83.300	-	7.00
Service Charge Band 58	SC058	120.800	-	7.00
Service Charge Band 59	SC059	125.000	-	7.00
Service Charge Band 60	SC060	166.600	-	7.00
Service Charge Band 61	SC061	208.300	-	7.00
Service Charge Band 62	SC062	250.000	-	7.00
Service Charge Band 63	SC063	333.300	-	7.00
Service Charge Band 64	SC064	416.600	-	7.00
Service Charge Band 65	SC065	500.000	-	7.00
Service Charge Band 66	SC066	64.100	129.166	7.00 **
Service Charge Band 67	SC067	66.600	20.833	7.00 **
Service Charge Band 68	SC068	-	202.500	7.00
Service Charge Band 69	SC069	291.667	8.333	7.00 **
Service Charge Band 70	SC070	202.500	202.500	7.00 ***
Service Charge Band 71	SC071	478.300	249.166	7.00 *
Service Charge Band 72	SC072	581.600	290.833	7.00 *
Service Charge Band 73	SC073	-	208.333	7.00 ***
Service Charge Band 74	SC074	4.100	4.166	7.00 ***
Service Charge Band 75	SC075	8.300	8.333	7.00 ***
Service Charge Band 76	SC076	33.300	33.333	7.00 ***
Service Charge Band 77	SC077	58.300	58.333	7.00 ***
Service Charge Band 78	SC078	125.000	125.000	7.00 ***
Service Charge Band 79	SC079	166.600	166.666	7.00 ***
Service Charge Band 80	SC080	370.800	214.166	7.00 *
Service Charge Band 81	SC081	-	15.000	7.00
Service Charge Band 82	SC082	-	18.333	7.00
Service Charge Band 83	SC083	-	291.666	7.00
Service Charge Band 84	SC084	208.300	62.500	7.00 **
Service Charge Band 85	SC085	216.600	82.500	7.00 **
Service Charge Band 86	SC086	229.100	65.000	7.00 **
Service Charge Band 87	SC087	250.000	108.330	7.00 ***
Service Charge Band 88	SC088	304.167	-	7.00
Service Charge Band 89	SC089	998.330	499.160	7.00 *
Service Charge Band 90	SC090	1165.000	582.500	7.00 *
Service Charge Band 91	SC091	1331.660	665.830	7.00 *
Service Charge Band 92	SC092	5.800	5.830	7.00 ***
Service Charge Band 93	SC093	10.800	10.830	7.00 ***
Service Charge Band 94	SC094	66.660	66.666	7.00 ***
Service Charge Band 95	SC095	83.300	83.330	7.00 ***
Service Charge Band 96	SC096	250.000	250.000	7.00 ***
Service Charge Band 97	SC097	300.000	41.660	7.00 ***
Service Charge Band 98	SC098	300.000	125.000	7.00 ***
Service Charge Band 99	SC099	300.000	166.666	7.00 ***
Service Charge Band 100	SC100	300.000	300.000	7.00 ***

\* From 1st April 2019 these price points are no longer available

\*\* Calls Charged By Fixed Fee and Timed Duration (Where the Fixed Fee and the Duration Charge Apply From the Start of the Call)

\*\*\* Calls Charged By Fixed Fee and Timed Duration (Where the Fixed Fee is the Charge for the First 60 Seconds of the Call, or Part Thereof and the Duration Charge Applies Following the First 60 Seconds)

# Virgin Media Business Business Talk Unlimited Extra tariff



**BUSINESS**

## Calls & Texts

	Band	Fixed Fee Peak	Pence per minute (PPM) Off Peak	Peak	Off Peak
Freephone calls (e.g. 0800, 0808, 0500)	fm2	-	-	0.00	0.00
Text to UK Fixed Line (01, 02, 03)	n/a	8.51	8.51	-	-
Text to UK Mobile	n/a	8.51	8.51	-	-

*Texts to UK Premium Rate services & International are not currently available*

## Voice Calls to Mobile Networks

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Mobile (2) - Other	fm2	-	-	22.16	15.94
Mobile (7) - Other	fm7	-	-	13.20	7.20
Mobile (8) - Other	fm8	-	-	12.50	10.25
Mobile (9) - Other	fm9	-	-	10.60	9.00
Mobile (10) - Other	fm10	-	-	16.00	12.50
Mobile (11) - Other	fm11	-	-	14.00	14.00
Mobile (12) - Other	fm12	-	-	11.234	11.234
Mobile (13) - Other	fm13	-	-	14.974	12.734
Mobile (14) - Other	fm14	-	-	9.600	9.600
Mobile (15) - Other	fm15	-	-	10.600	10.600
Mobile (16) - Other	fm16	-	-	9.000	9.000
Mobile (17) - Other	fm17	-	-	9.500	9.500

## Data Calls to Mobile Networks

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Mobile (1) - O2	fm1	-	-	35.00	35.00
Mobile (2) - Other	fm2	-	-	35.00	35.00
Mobile (3) - Orange	fm3	-	-	35.00	35.00
Mobile (4) - T-Mobile	fm4	-	-	35.00	35.00
Mobile (5) - Vodafone	fm5	-	-	35.00	35.00
Mobile (6) - H3G	fm6	-	-	35.00	35.00
Mobile (7) - Other	fm7	-	-	35.00	35.00
Mobile (13) - Other	fm13	-	-	37.469	37.469

## Voice Calls to WiFi Services

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Voice Calls to WiFi Services	fw1	-	-	13.20	13.20
Voice Calls to WiFi Services	fw2	-	-	12.50	10.40
Voice Calls to WiFi Services	fw3	-	-	13.90	11.10
Voice Calls to WiFi Services	fw4	-	-	13.50	8.25
Voice Calls to WiFi Services	fw5	-	-	12.60	10.20
Voice Calls to WiFi Services	fw6	-	-	11.00	8.80
Voice Calls to WiFi Services	fw7	-	-	10.50	10.50
Voice Calls to WiFi Services	fw8	-	-	16.00	12.50
Voice Calls to WiFi Services	fw9	-	-	14.00	14.00
Voice Calls to WiFi Services	fw10	-	-	8.372	8.372
Voice Calls to WiFi Services	fw11	-	-	11.00	11.00
Voice Calls to WiFi Services	fw12	-	-	11.00	11.00

## Data Calls to WiFi Services

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Data calls to WiFi Services	fw1	-	-	37.469	37.469
Data calls to WiFi Services*	fw7	-	-	37.469	37.469
Data calls to WiFi Services*	fw8	-	-	37.469	37.469

## Calls to Personal Numbering 070 services

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Message Services & Personal Numbering	c	-	-	10.70	6.20
Personal Numbering	d	-	-	14.22	8.38
Personal Numbering	e	-	-	4.20	4.20
Personal Numbering & Mobile	f	-	-	25.53	17.02
Personal Numbering	g	-	-	27.23	18.72
Personal Numbering	h	-	-	31.91	21.27
Personal Numbering	pn1	-	-	20.42	13.61
Personal Numbering	pn2	-	-	42.55	42.55
Personal Numbering	pn3	-	-	41.70	33.19
Personal Numbering	pn4	-	-	22.12	22.12
Personal Numbering	pn5	-	-	14.46	14.46
Personal Numbering	pn6	-	-	17.02	17.02
Personal Numbering	pn7	42.60	42.60	3.36	0.85
Personal Numbering	pn8	-	-	17.00	17.00
Personal Numbering	pn9	-	-	20.00	20.00
Personal Numbering	pn10	-	-	29.78	29.78
Personal Numbering	pn11	-	-	33.19	24.68
Personal Numbering	pn12	-	-	22.97	22.97
Personal Numbering	pn13	-	-	33.19	33.19
Personal Numbering	pn14	-	-	25.10	25.10
Personal Numbering	pn15	-	-	11.06	11.06
Personal Numbering	pn16	-	-	12.76	12.76
Personal Numbering	pn17	-	-	13.61	13.61
Personal Numbering	pn18	-	-	13.61	13.61
Personal Numbering	pn19	-	-	8.51	8.51
Personal Numbering	pn20	-	-	20.42	20.42
Personal Numbering*	pn21	-	-	35.00	35.00
Personal Numbering	pn22	-	-	8.783	5.652

## Multimedia Services

	Band	Fixed Fee Peak	Off Peak	PPM Peak	Off Peak
Multimedia Services	mm1	12.76	12.76	4.25	4.25
Multimedia Services	mm2	21.27	21.27	3.36	1.26
Multimedia Services	mm3	42.55	42.55	3.36	1.26
Multimedia Services	mm4	12.80	12.80	3.36	1.26
Multimedia Services	mm5	17.00	17.00	3.36	1.26
Multimedia Services	mm6	21.30	21.30	3.40	3.40
Multimedia Services	mm7	21.30	21.30	4.21	2.11

**Calls to Operator & Specialised Services**

	Band	Fixed Fee		PPM	
		Peak	Off Peak	Peak	Off Peak
100 - UK Operator	n/a	-	-	-	-
101 - Non Emergency Services	ff31	8.51	8.51	-	-
112 - Emergency Services	n/a	-	-	-	-
123 - Timeline (Speaking Clock)	n/a	25.50	25.50	-	-
153 - International Operator	n/a	-	-	-	-
195 - Blind & Disabled Directory Enquiries	n/a	-	-	-	-
999 - Emergency Services	n/a	-	-	-	-
Specialised Services	ff15	5.10	5.10	-	-
Specialised Services	ff28	8.50	8.50	-	-
Specialised Services	ff29	4.20	4.20	-	-

Call costs are calculated by rounding the call duration up to the nearest Second (or Minute for calls charged by Minute).

The call duration in Seconds divided by sixty is multiplied by the prevailing Pence Per Minute rate.

If a Fixed Fee charge applies this is added to give the total call cost.

Call start times are accurate to within plus or minus one minute.

Call durations are accurate to plus or minus 1.1 seconds

'Peak' time periods are Monday - Friday 07:00 - 18:59, 'Off Peak' is all other times. International calls are charged at a flat rate.

Issued by Virgin Media Business Limited on behalf of associated companies authorised to provide communications services.

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Services will be provided subject to written acceptance by Virgin Media Business and upon its latest terms and conditions of contract, a copy of which is available on request.

The information contained within this publication was correct at the time of publication (03/2021)

However tariffs and charges may be changed and services may be modified, added or withdrawn from time to time.

To see previous versions of the tariff sheet, please call our team on 0800 052 0800