

# Voom 500

For those with a serious need for speed



# BUSINESS

## CONNECTIVITY, BUT NOT AS YOU KNOW IT

Just because your colleagues and customers are stretching your bandwidth across all corners of your business, it doesn't mean you have to put up with slow connectivity. Our Voom Fibre broadband is now hitting ultrafast download speeds of up to 500Mbps!

So, if your customers want to hop onto your WiFi while they wait for one of your colleagues on the shop floor, or your teammates need access to more bandwidth-intensive tools – you can give them seamless connections they can count on!

Here's everything you need to know about Voom 500...

### Why do you need up to 500Mbps downloads?

Imagine how easy it would be to download large files, stream videos online and listen to your favourite tracks with up to 500Mbps. In other words, you and everyone else in your company can focus on using your broadband, rather than worrying about it.

### When will you use up to 35Mbps uploads?

When it comes to uploads, you'll rarely end up sending more data to the internet than you do downloading from it. With up to 35Mbps, you'll have more than enough to send as many emails as you like and join conference calls with minimal jitters.

### Have you considered these?

- Pay a little extra a month for a 12-month contract, and completely liberate yourself from long-term contracts – giving you extra connectivity flex.
- Save on your phone line when you include a call package alongside your Voom 500 purchase.
- Cut the cost of our 1GB and 4G mobile SIMs when you opt for Voom Fibre broadband.
- Get preferential rates on all the usual apps and tools you like to use, including Microsoft 365.
- Enjoy exclusive offers on all our brands – from Virgin Media TV packages and Wines, to Experience Days and Holidays.

### What you get

#### Download speed

Up to 500Mbps

#### Upload speed

Up to 35Mbps

#### Usage limit

Unlimited

#### Fault response time

12 working hours

#### Contract length

24 months

#### Install cost

£50 per site

#### IP address

Dynamic, single or up to five static

#### Wireless Hitron router

Included

### Who's it good for?

Established businesses that have a daily need for speed – giving multiple users reliable and safe access to the internet, at the same time.

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## The powerful Hitron router

- DOCSIS/EuroDOCSIS 3.0-compliant
- WiFi Protected Setup (WPS) means you can get going with your wireless network quickly and easily
- 2.4GHz offers great long-range connectivity but a little bit of interference
- 5GHz is better suited to short-range connections and perfect for bandwidth-hungry activities like downloading large files
- 20/40 MHz channel bandwidth
- Dimensions: 227mm (W) x 52mm (H) x 208mm (D)

## Static or dynamic IP?

### Static

If you depend on people finding your location online, which obviously means hosting your website or other web-based services, you'll need a static IP – one that doesn't change. And you may require more than one, depending if you host multiple servers, we can offer a routed subnet (5 or 13 useable static IP addresses) for this purpose.\*

### Dynamic

If you're mainly web-browsing, email-sending and file-downloading, you'll only need one IP address, which can even change every so often. This is what we call a 'dynamic IP'.

## Do I need multiple static IPs?

There are many great benefits IPs can bring to your business, like maximising security with on-site firewalls, or giving you complete control over all your on-premises servers.

## Download versus upload

Downloads are responsible for how quickly (or slowly) you can pull files off the web and stream content by *saving* data on your chosen device – whether that's your mobile, desktop, laptop or tablet.

Similarly, upload determines how fast you can *send* data and upload large files to the web. It's also used for things like video-conferencing, VoIP and backing up data to the cloud, which can all add pressure to your connectivity.

But if you need more, take a look at our leased lines, which we call Dedicated Internet Access. This unlocks upload and download speeds that go all the way up to 1Gbps.

## Why Virgin Media Business?

We've invested £13bn into our wholly owned network (with another £3bn still to come), which now delivers the UK's fastest business broadband download speeds of up to 500Mbps. It's our way of helping you and your colleagues work smarter, not harder.

Visit [virginmediabusiness.co.uk/voomfibre](http://virginmediabusiness.co.uk/voomfibre) to check out our complete Voom Fibre broadband portfolio and see how we can help you do what you want, when you want and how you want.



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Our business broadband speeds are advertised as 'up to' which means that whilst you should normally expect to receive the speeds as advertised, the actual speed you experience will be influenced by a number of factors and as a result it is possible that the speed you receive may be reduced. For further information relating to broadband speeds and the Voluntary Business Broadband Speeds Code of Practice that we have signed up to please go to [www.virginmediabusiness.co.uk/BBspeedcop](http://www.virginmediabusiness.co.uk/BBspeedcop)

\*You will require your own LAN router/firewall for routed subnet

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