

TRADITIONAL VOICE LINES ACCESS PRICING

V1.10 (2017)



BUSINESS

Business Exchange Lines and ISDN

For Internal Use only:

Product	Install*	Rental pm*	ICOMS install code	ICOMS rental code
BELs	£100.00	£17.50	BTIBL	BELSP17 - Bel Rental
ISDN2 ¹	n/a	£27.50	N/A	N/A
ISDN30 (Q831) - Direct connection ²	£1,000.00	£20.00	ISINST	IS30SP - ISDN30 Rental
ISDN30 (Q831) - Indirect connection via WLR - new provide	£1,000.00	£20.00	N/A	N/A
ISDN30 (Q831) - Indirect connection via WLR - Novation of line	£0.00	£20.00	N/A	N/A
Centrex lines	£100.00	£17.50	CXINST	CXSP17 - Centrex Rental
DDI - per DDI (Direct & Indirect WLR)	£1.00	£0.10	ISDDICS	RH006

* NOTES :

BELS:

Install and rental charges apply to both Bels (Direct) and Bels/PSTN/Analogue (Indirect/WLR):
Bels Install charges - flat fee per site visit, up to a max of 8 lines
Bels Rental charges are per line, per month

¹ ISDN 2 is no longer available for new supply.

ISDN30:

Install charges apply for ISDN30 Direct Connect and WLR (indirect) connections:

ISDN30 (Direct & off-net WLR) Install charges - flat fee per site visit, per ISDN30, with a minimum 8 channels for a new site.

² ISDN30 (Direct) where connectivity already exist - Install is £0.00

Existing WLR ISDN30 - Install Novation/Transfer charge is free of charge

ISDN30 channel rental charges are applicable to both Direct connection and WLR.

ISDN30 rental charges are per channel, per month (payable in advance) and require a minimum number of 8 channels for the first circuit, per site.

Any subsequent circuits requiring a new ISDN30 bearer will also require a minimum of 8 channels per site.

Where less than the minimum 8 channels are required by the customer, a minimum of 8 channels will be charged for due to cost of delivery.

ISDN30 Term discounts no longer apply

CENTREX:

Centrex install and rental are charged on a per site, per order basis (up to a maximum of 8 lines)

Centrex Rental charges are per line, per month

Centrex volume and term discounts no longer apply

WLR Service Level Pricing

PSTN	Price	
	Install	Rental p.m.
Service Maintenance Level 1	£0.00	£0.00
Service Maintenance Level 2 Plus	£0.00	£0.00
Service Maintenance Level 3	£0.00	£3.30
Service Maintenance Level 4	£0.00	£4.30

ISDN2	Price	
	Install	Rental p.m.
Service Maintenance Level 1	£0.00	£0.00
Service Maintenance Level 2 Plus	£0.00	£1.30
Service Maintenance Level 3	£0.00	£3.30
Service Maintenance Level 4	£0.00	£4.30

ISDN30	Price	
	Install	Rental p.m.
Service Maintenance Level 1	£0.00	£0.00
Service Maintenance Level 2 Plus	£0.00	£0.50
Service Maintenance Level 3	£0.00	£2.10
Service Maintenance Level 4	£0.00	£3.00

TRADITIONAL VOICE LINES CALL FEATURE PRICING

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Key: x = unavailable a = available

Call Feature Description	Price		Availability					
	Install	Rental p.m.	Bel	Direct ISDN30	Centrex	PSTN	WLR ISDN2	ISDN30
Administration Call Forwarding (on busy)	£0.00	£1.75	x	x	x	x	a	a
Administration Call Forwarding (on no reply)	£0.00	£1.75	x	x	x	x	a	a
Administration Call Forwarding (unconditional)	£0.00	£1.75	x	x	x	x	a	a
Anonymous Call Rejection	£0.00	£1.75	a	x	a	a	a	a
Bar use of Call Return	£0.00	£0.00	x	x	x	a	x	x
Call Barring (Incoming and Outgoing)	£0.00	£1.75	x	x	x	a	x	x
Incoming Calls Barred (ICB)	£0.00	£1.75	x	x	x	x	a	x
Permanent Outgoing Calls Barred (OCB)	£0.00	£1.75	a	a	a	x	a	x
Indirect Access Call Barring	£0.00	£1.75	x	x	x	a	a	a
Customer Controlled Call Barring	£0.00	£1.75	a	x	a	x	x	a
Selective Outgoing Call Barring - All Calls (permits 999 & 112)	£0.00	£1.75	a	a	a	x	a	a
Selective Outgoing Call Barring - International & Premium Rate (permits 999 & 112)	£0.00	£1.75	a	a	a	x	a	a
Selective Outgoing Call Barring - International, Premium Rate & Operator Calls (permits 999 & 112)	£0.00	£1.75	x	x	x	x	a	a
Selective Outgoing Call Barring - National, International & Premium Rate (permits 999 & 112)	£0.00	£1.75	x	x	x	x	a	a
Selective Outgoing Call Barring - Operator Controlled Calls (permits 999 & 112 access)	£0.00	£1.75	x	x	x	x	a	a
Selective Outgoing Call Barring - Supplementary Services	£0.00	£1.75	x	x	x	x	x	a
Call Deflection	£0.00	£1.75	x	x	x	x	a	a
Call Diversion	£0.00	£1.75	a	a	a	a	x	a
Call Sign	£0.00	£1.75	x	x	a	a	x	x
Call Waiting	£0.00	£1.75	a	x	a	a	a	x
Caller Display	£0.00	£1.75	a	x	a	a	x	x
Caller Redirect (CNI) Per Number - One Months Service	£15.00	£0.00	x	x	x	x	a	a
Caller Redirect (CNI) Per Number - Quarterly (or part thereof)	£0.00	£8.00	x	x	x	x	a	a
Calling Line Identity Presentation	£0.00	£1.75	x	a	x	x	a	a
Calling Line Identity Restriction	£0.00	£0.00	x	a	x	x	a	a
Connected Line Identity Presentation	£0.00	£1.75	x	x	x	x	a	a
Connected Line Identity Restriction	£0.00	£0.00	x	x	x	x	a	a
Choose to Refuse	£0.00	£1.75	a	x	x	x	x	a
Customer Controlled Call Forwarding	£0.00	£1.75	x	x	x	x	x	a
Customer Controlled Channel Busyng	£0.00	£1.75	x	x	x	x	x	a
DDI Caller Redirect (Connection charge per installation, Rental is per consecutive 10 number DDI block - or part thereof)	£250.00	£2.50	x	x	x	x	a	a
Multiple Subscriber Numbering	£12.00	£1.75	x	x	x	x	a	x
Number Preservation	£0.00	£1.75	x	x	x	x	a	a
Presentation Number	£40.00	£1.80	a	a	a	a	a	a
Release Number for all calls	£0.00	£0.00	x	x	x	a	x	x
Reminder Call	£0.00	£1.75	a	x	a	a	x	x
Remote Call Forwarding	£40.00	£2.50	x	x	x	a	a	a
Removal of Ring Back Prompt Only	£0.00	£0.00	x	x	x	a	x	x
Ring Back	£0.00	£1.75	a	x	a	a	x	x
Ring Back Inhibit	£0.00	£0.00	x	x	x	a	x	x
Route to 15 'X' (Per Line / channel)	£0.00	£0.50	x	x	x	a	a	a
Smart Divert	£0.00	£0.00	x	x	x	a	x	x
Smart Divert with Bypass Number	£0.00	£1.75	x	x	x	a	a	a
Sub Addressing (6 Octet)	£0.00	£1.00	x	x	x	a	x	x
Sub Addressing (20 octet)	£0.00	£1.75	x	x	x	x	a	a
Telephone Number Changed (plus original number exported to another operator)	£40.00	£0.00	x	x	x	a	x	x
Telephone Number Changed (in addition to the Transfer charge - where appropriate)	£25.00	£0.00	x	x	x	a	x	x
Three-Way Calling	£0.00	£1.75	a	x	a	a	x	x
Withhold Number	£0.00	£0.00	x	x	x	a	x	x
Withhold Number For All Calls	£0.00	£0.00	x	x	x	a	x	x
Hot Line	£0.00	£1.75	a	x	a	x	x	x
Warm Line	£0.00	£1.75	a	x	a	x	x	x
Hunting	£0.00	£1.75	a	a	a	x	x	x
Do Not Disturb	£0.00	£1.75	a	x	a	x	x	x
Music on Hold	£0.00	£0.00	x	x	a	x	x	x
Call Pick Up	£0.00	£0.00	x	x	a	x	x	x
Last Number Announcement	£0.00	£0.00	x	x	a	x	x	x
Call Transfer	£0.00	£0.00	x	x	a	x	x	x
Extension-to-Extension Dialling	£0.00	£0.00	x	x	a	x	x	x
Last Number Redial	£0.00	£0.00	x	x	a	x	x	x
Call Hold	£0.00	£0.00	x	x	a	x	x	x
Business Voicemail	£0.00	£0.00	a	x	a	a	x	x

Post order ECC's (Excess construction charges) or MACC (moves, adds, changes, & cessation) charges may apply (where applicable) - as per standard Terms and Conditions (applicable to on-net & WLR lines)

Late Payment Charges/Failed Item charge with interest on balances may apply in event of default payments, as per standard Terms and Conditions

Charges may be changed and services may be modified, added or withdrawn from time to time.

All Rates are exclusive of VAT unless stated otherwise

Services will be provided subject to written acceptance by Virgin Media Business and upon its latest terms and conditions of contract, a copy of which is available on request.

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