



# Multi-site business broadband



# Tailor-made business broadband



Need a lightning-fast, reliable connection for more than seven locations? No problem. We'll put together a package that works for you. We'll keep things simple with one bill. And we'll give you an account manager to take care of your broadband – while you take care of business.

## Why Virgin Media?



### Bespoke pricing

We'll build a broadband package that exactly suits your needs.



### Dedicated fault lines

If things ever go pear-shaped for your end users, there's a number to call for tech support.



### Unified online billing

One invoice and one payment method per region, all managed on our online platform.



### Personal support

Your UK-based account management team will give you the help and advice you need.



### Attract tenants

Offer them the UK's fastest widely available business broadband.

Talk to us today about how we can support your business & customers. Email: [multisite@virginmedia.co.uk](mailto:multisite@virginmedia.co.uk)



# Built for your business



Your business is unique. We supply bespoke broadband across a wide range of sectors. Talk to us today and find out how Voom Fibre can get you and your customers up to speed.

## Property & utility management

- Individual account management and unified billing keep things simple
- Our ability to scale means you can offer your tenants quality and service at competitive prices
- QuickStart installation can get your tenants up and running in no time



## Landlords & lettings

- Voom Gig1 is the UK's fastest widely available business broadband – it doesn't get more attractive to tenants than that
- We'll create a bespoke package that's right for you and an installation plan to ensure minimum disruption
- Get your tenants online as soon as possible with **Instant Connect**, our 4G start-up service



## Assisted living & private community care

- Voom Fibre broadband keeps your residents connected with **99.9% reliability**
- If there's ever an issue, keep everyone online with **Constant Connect**, our 4G back-up service
- Flexible packages and dedicated account management to meet all your needs



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# Voom Fibre for Everyone



## We're all about helping businesses thrive

Voom Gig1 is our fastest fibre broadband yet. It's also available to every single customer on our network, meaning every single Virgin Media business customer has access to a 1GB connection.

Not only that, our fibre broadband packages allow customers to get online fast and stay connected when it matters most.



### We keep you connected

If you do experience a glitch, we can keep you connected with **Constant Connect** with **4G back-up**. Then tech support will get you sorted within 12 hours (depending on your package)



### Ultrafast, ultra-value

Get the power you need to keep your business running at full speed. From the **ultrafast 400Mbps**, all the way up to **lightning-fast 1000Mbps**. Because big dreams deserve big connections



### Always-on broadband

You don't want downtime. So rest easy knowing our business broadband is **99.9% reliable**



### Get up to speed, fast

Don't wait. While a technician is setting you up, get online straight away with **Instant Connect**, powered by our **4G start-up** dongle

## Which broadband package is right for you?

There are four Voom Fibre broadband speeds: **Voom 400**, **Voom 600**, **Voom 800** and our fastest speed yet: **Voom Gig1**. Read on to discover which one best fits your requirements.

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# Introducing Voom 400



## What's good about 400Mbps download speeds?

Download speeds relate to how fast you can retrieve data from the internet. With 400Mbps you'll be able to video conference colleagues, browse the web and stream videos with ease. Think you might need more? Check out our other packages.

## What's good about 40Mbps upload speeds?

Upload speeds relate to how fast you can send data from where you are to the internet. With 40Mbps you'll be able to upload documents online and get them to your clients lightning fast.

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## What you get



**Download speed**  
Up to 400Mbps

**Upload speed**  
Up to 40Mbps

**Usage limit**  
Unlimited

**Tech support response time**  
Within 24 working hours

**Contract length**  
24 month

**Hitron Chita router (with guest WiFi)**  
Included

## Who's this broadband best for?



Ideal for basic internet usage such as general web browsing and minimal streaming:

- Properties with 1-5 users
- Smaller food & service outlets

# Introducing Voom 600



## What's good about 600Mbps download speeds?

When you feel your business taking off, you need broadband that flies with you. 600Mbps gives you the power to do everything you need to, and offer customer WiFi at the same time. That's the kind of benefit that people really appreciate. But if you think you need more power, check out our Voom 800 and Gig1 packages.

## What's good about 60Mbps upload speeds?

With 60Mbps you'll be able to share big files while relying on cloud security software to protect all your data.

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## What you get



**Download speed**  
Up to 600Mbps

**Upload speed**  
Up to 60Mbps

**Usage limit**  
Unlimited

**Tech support response time**  
Within 16 working hours

**Contract length**  
24 month

**Hitron Chita router  
(with guest WiFi)**  
Included

## Who's this broadband best for?



Anyone with moderate internet needs, such as having several devices connected at one time:

- Properties with 6-9 occupants
- High street retail



# Introducing Voom 800



## What's good about 800Mbps download speeds?

When digital becomes a central part of your business, this is the speed you need. 800Mbps keeps all your staff and customers online, all the time. Superfast downloads, crystal clear streams and live stock updates – plus customer WiFi that will draw crowds. Still need more? Check out Voom Gig1.

## What's good about 80Mbps upload speeds?

With 80Mbps you'll be able to share huge files quickly and confidently, with cloud security software protecting all your data.

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## What you get



**Download speed**  
Up to 800Mbps

**Upload speed**  
Up to 80Mbps

**Usage limit**  
Unlimited

**Tech support response time**  
Within 16 working hours

**Contract length**  
24 month

**Hitron Chita router**  
(with guest WiFi)  
Included

## Who's this broadband best for?



Those looking for flexibility and peace of mind with multiple users and moderate to high usage that requires several devices to be connected at any one time:

- Properties with 6 or more occupants
- Homeworkers or students
- Care homes

# Introducing Voom Gig1



## What's good about 1000Mbps download speeds?

Whatever you're doing now, whatever you're planning to do in the future, 1000Mbps has you covered. Seamless, slick and sensationally quick, Voom Gig1 will connect your team and your customers in real time. However fast you grow, however fast you go, Gig1 keeps up.

## What's good about 100Mbps upload speeds?

100Mbps gives you the confidence you need while sharing files. They'll be delivered promptly and safely with protection from cloud security software.

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## What you get



**Download speed**  
Up to 1000Mbps

**Upload speed**  
Up to 100Mbps

**Usage limit**  
Unlimited

**Tech support response time**  
Within 12 working hours

**Contract length**  
24 month

**Hitron Chita router**  
(with guest WiFi)  
Included

## Who's this broadband best for?



Those that have a daily need for speed and high usage:

- Properties with more than 10 occupants
- Games & streamers
- Hospitality & Leisure
- IT & Creative businesses



# More useful info

## Fast facts

- You can bundle Voom fibre broadband with a phone line to get a discount on an **inclusive-calls package**.
- Rest easy knowing our business broadband is **99.9% reliable**.
- For premises where **QuickStart** install is available, the user can hit the ground running as soon as their kit arrives.
- If you do need a technician to set you up, you can get online while you wait with our **Instant Connect 4G start-up** dongle.
- You can add **Constant Connect** with **4G back-up** to any package.
- Depending on your package, we'll get you **tech support in as little as 12 working hours**.
- You can add **flexible mobile plans with O2**.

## Static or dynamic IP?

If all you're doing is browsing, emailing and downloading files, you only need a dynamic IP.

But if you're hosting a website or other web-based services, you need a static IP – one that doesn't change. It's how the world finds your location online.

You might need more than one static IP address (hosting multiple servers each needing their own public IP address) – we can offer a routed subnet (5 or 13 useable static IP addresses) for this.\*

Get in touch and we'll help you pick the right package to unleash the IP in your business.

\*You'll need your own LAN router/firewall for routed subnet

## The powerful Hitron Chita router

- DOCSIS 3.1 device
- WiFi Protected Setup (WPS) lets you set up a secure wireless network quickly
- 2.4GHz is great for long range but can face interference
- 5GHz has a shorter range but is perfect for things like downloading big files
- 20/40MHz channel bandwidth
- Dimensions:  
65mm (W) x 210mm (D) x 240mm (H)



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# Additional Services

When you get broadband for your business we know you need to hit the ground running, and stay that way. That's why we offer additional 4G start-up and back-up services so you're never without the speed you need. Simply plug and play and connect multiple devices.

## Instant Connect

Get online straight away with our 4G start-up dongle.

- ✓ Plug our dongle into the hub and start surfing straight away
- ✓ Get online even if there is a wait for broadband to be installed
- ✓ Enjoy unlimited monthly data

## Constant Connect

Keep online 24/7 with our 4G back-up dongle.

- ✓ Leave our dongle plugged into the hub
- ✓ If there's ever a broadband hiccup, it'll automatically kick in and keep everyone online via the O2 4G network
- ✓ We'll get an alert to the issue whilst everyone keeps connected and waits for updates over text
- ✓ Enjoy unlimited monthly data

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### General T&Cs

The UK's fastest widely available business broadband provider Based on comparison of advertised download speeds of Virgin Media Voom Gig1 business broadband (up to 1000mbps) versus advertised download speeds of widely available business services from other internet providers. All prices exclude VAT. Subject to 24 month minimum term contract. Broadband speeds refer to download speeds unless stated otherwise. Speed assumes equipment is at optimum speed & capacity, device limitations apply. External factors may impact speed. Our broadband ultrafast speeds are 100Mbps and above. Environment, device limitations, number of users and time of day may affect WiFi performance. Acceptable use policy applies. For full terms & conditions please visit: [www.virginmediabusiness.co.uk](http://www.virginmediabusiness.co.uk)



# Our Partners

We work with a variety of businesses to build tailor made broadband solutions.  
Get in touch with us at [multisite@virginmedia.co.uk](mailto:multisite@virginmedia.co.uk) to find out how we can support you.

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