

# Voom Fibre | Option 1

## Fuel your digital potential

# ARE YOU READY TO #VOOM?

## Unleash your awesome with our new Voom Fibre for business

Stop thinking about your internet connection. And focus on using it. New Voom Fibre comes with just one ultrafast download speed, the fastest you can get on our network – right up to 350Mbps.

We believe every business has the right to unleash its full digital potential – to video conference while selling online, to promote on social while offering ultrafast WiFi, and to use cloud apps while backing-up data.

It's a fresh Virgin way to free your business from the shackles of compromise.

### How does it work?

Voom Fibre may come with just one download speed – but everything else can be tailored to you.

There are three basic options to choose from. To keep things simple, start by selecting the right upload speed. Then check you're happy with the package's fault response times, IP addresses and install costs. If you need more, take a look at Option 2 or 3.

### Why up to 350Mbps downloads?

Voom Fibre unleashes so many features it's like upgrading every app and device in your business. Combine cloud services, video conferencing, streaming sites and thousands of other apps to give employees and customers the very best experience of your business. Whether you're in a shop, office or factory floor. Or even out and about.

### Why up to 7Mbps uploads?

With all the digital activity coming down the pipe, you'll need to send a lot more data up it as well. A 7Mb upload speed lets you share big files while uploading images to social media sites and relying on cloud security software to protect all your data.

## What you get

### Download speed

Up to 350Mb

### Upload speed

Up to 7Mb

### Usage limit

Unlimited

### Fault response time

48 hours

### Contract length

24 months

### Install cost

£50

### IP address

Dynamic

### Wireless Hitron router

Included

## Who's it good for?

Businesses just starting their digital journeys. Or anyone on a tight budget. It's also often good for businesses in sectors like:

- High street and online retailers
- Skilled traders
- Health and beauty
- Hospitality and leisure

## Voom Fibre | Option 1

### Fuel your digital potential

#### What else do you need to know?

- Voom Fibre can be bundled with a phone line – get an inclusive calls package and a discount
- Purchase 4G mobile SIMs alongside Voom Fibre and get a discount on our 1GB and 4G SIMs
- As a customer get preferential rates on business applications, including Microsoft 365
- If you host your own web server then you should consider Option 2, which comes with the option of a static IP
- Every one of our customers – and all their colleagues – enjoy special offers from Virgin Media and other Virgin brands

#### Static or dynamic IP?

For browsing, using email and downloading files, you only need one IP address. It can even be one that changes every so often, a so-called 'dynamic IP'.

But if you're hosting a website or other web-based services, you need a static IP, one that doesn't change. It's how the world finds your location online. Get in touch and we'll help you select the right package to unleash the IP in your business. You may need more than 1 static IP address (hosting multiple servers each needing their own public IP address), we can offer a routed subnet (5 or 13 useable static IP addresses) for this purpose.\*

#### The powerful Hitron router

- DOCSIS/EuroDOCSIS 3.0 compliant
- WiFi Protected Setup (WPS) gives you a quick set-up of a secure wireless network
- 2.4GHz is great for long range but can suffer from interference
- 5GHz has a shorter range but is perfect for demanding activities like downloading large files
- 20/40 MHz channel bandwidth
- Dimensions: 227mm (W) x 52mm (H) x 208mm (D)

#### Download versus upload

Upload speeds dictate how fast you send data from your location, into the Internet. Video-conferencing, VoIP and backing-up data to the cloud add to upload pressures of sending emails and web browsing. Our options – from 7Mbps to 20Mbps - equip most businesses very well.

But if you need more, take a look at our leased lines, which we call Managed Internet Access. This unlocks upload and download speeds that go all the way up to 1Gbps.

#### Why Virgin Media Business?

We're here to help you #VOOM. With a £13bn network - and an extra £3bn of ongoing investment - we've got the products and solutions to unleash your business. What's stopping you? Whether it's ultrafast broadband, a platform to promote your business, or a community of like-minded people, we can release your #VOOM.

**Visit [virginmediabusiness.co.uk/voomfibre](http://virginmediabusiness.co.uk/voomfibre) for more options and to see how we can help your business #VOOM**

Our business broadband speeds are advertised as 'up to' which means that whilst you should normally expect to receive the speeds as advertised, the actual speed you experience will be influenced by a number of factors and as a result it is possible that the speed you receive may be reduced. For further information relating to broadband speeds and the Voluntary Business Broadband Speeds Code of Practice that we have signed up to please go to [www.virginmediabusiness.co.uk/BBspeedcop](http://www.virginmediabusiness.co.uk/BBspeedcop)

\*You will require your own LAN router/firewall for routed subnet

We've worked hard to ensure that the information in this document is correct and fairly stated. We can't, however, accept liability for any error or omission. Our products and services are under continuous development, so the information published here may not be up to date. It's important that you check the current position with your local Virgin Media Business office. This document is not part of a contract or licence unless expressly agreed in writing. Virgin Media Business, Media House, Bartley Wood Business Park, Hook, Hampshire, RG27 9UP.

 **recycle** When you have finished with this document please recycle it.