PROJECT SPARK: LEADING THE 10GB REVOLUTION

Welcome to the revolution. The one sparked by you and your customers. Born of meticulous research and based on real-world business demands, the Virgin Media Wholesale **10Gbps** portfolio will be transformed by Project Spark, thanks to a multi-million-pound investment in our core network capabilities and digital services.

Leading in a digital world means thinking differently

And that's why we're making some changes: to put you and your customers' needs at the core of everything.

Take a look at what you can expect:

The Network Unleashed

At the heart of the revolution is new architecture across our national network. Our 10Gbps portfolio will be available in even more locations and will enable automation and operational improvements.

Continually competitive prices

New, lower prices will be a feature of the 10Gbps portfolio going forward.

Faster service delivery

The all-round improvements as a result of our investment include service delivery that's even more rapid and responsive.

Digital expansion

Our entire 10Gbps portfolio will be added to Engage, our online customer portal.

Products we're igniting

We're looking to bring the full potential of 10Gbps connectivity to you and your customers with:

National HCS

National Ethernet

Dedicated Internet Access

The need-to-know details

- We're planning to unleash our network from May 2021 and we'll give you updates as sites continue to go live throughout the year.
- By the end of 2022 we will have expanded our 10Gbps portfolio to 167 PoP's across the UK, bringing the 10Gbps revolution to more UK businesses.

- We're delivering more digital drops throughout 2021, so make sure to check back in.

Early next year, we're moving away from bespoke pricing on National Ethernet 10Gbps access circuits and will have 2, 3, 4 and 5Gbps standard tariffs delivering permanent price reductions.

Is your connectivity ready for a revolution?

We listened. We know just how vital Project Spark will be in supporting your customers' changing needs, both now and in the future. That's why we're investing so much in our network and systems.

To find out more about our new 10Gbps portfolio, speak to your account manager today.

Virgin media BUSINESS