



# SWITCH INCLUDED

## We're switching things up so you can too

Our wholesale connectivity services now come with an off switch.

Cancel any time. Simple as that.

With monthly rentals that adjust in line with our acquisition prices, we don't think you'll want to leave. But we're not going to make you stay.

Reduced notice periods.

No hassle.

Just a whole lot of flexibility.

What are you waiting for?

**#LEADTHEREVOLUTION**



**BUSINESS**

# LEAD THE REVOLUTION

If the last year is anything to go by it's anyone's guess what will happen in the next one. Or even in the next month for that matter.

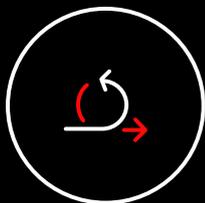
And one thing more than any other is going to help you thrive in this new everyday.

## Flexibility.

That's why we're switching up the way we work with you.

You talked. We listened.

After taking all your feedback on board we're launching our brand new UltimateFlex contracting terms. One package of commercial benefits to give you and your end customers the flexibility you need.



### Anytime cancellation

Our Ethernet, Internet Access and High Capacity Services will come with anytime cancellation.

Upgrade, downgrade, move or cancel your contract any time after the first 90 days without paying an early termination charge. All we need is 30 days notice



### Benchmarked rates

The monthly rental for installed services will regularly adjust to match our acquisition pricing. And because there's no extra admin for you, you can focus your time and energy where it matters, without the headache of renewals



### Refreshed tariff

Always get competitive pricing with an improved tariff on all our Ethernet, Internet Access and High Capacity Services. Across all bandwidths



### Price confidence

There will be no installation charges or excess construction charges for you to pay, apart from in exceptional circumstances. And with no up-front costs you can manage cashflow better and pass those savings on to your customers

**For more information, contact your Account Manager**

General: Virgin Media network areas only. Subject to survey and serviceability. Offer only available on new orders for Ethernet Extension, National Ethernet, High Capacity and Internet Access services with bandwidths of up to 10Gb, delivered entirely through Virgin Media's network and placed after 12.01am on 7 June 2021. Code "UltimateFlex" or relevant tick box must be used at checkout. Minimum term and cancellation: 12 month minimum term. If a customer cancels within the first 90 days they will pay a cancellation charge equal to 90 days of service, less any pre-paid amounts. After day 90 a customer can cancel with 30 days' notice. Up-front costs: Virgin Media Wholesale Limited reserve the right to cancel any qualifying order where excess construction costs have been identified and deemed uneconomical to incur. In this instance a customer shall not pay a cancellation charge. Adjustable rates: Virgin Media Wholesale Limited will conduct a rental review at least once in each 12 month period. This will compare the rate of a customer's qualifying order against the rate for a new qualifying order. If there is a difference, the customer's rate will be adjusted accordingly. This could result in an increase or decrease of the customer's rate. Any changes will apply prospectively. Rentals will align with acquisition pricing and change every time acquisition prices are adjusted. For full terms and conditions, see [here](#).



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