

How **cloud** can keep healthcare talking

Six ways a cloud-based telephone system can help you build better connections between staff, patients, friends and family.



Free staff to focus on the things that matter Reduce the amount of time support

staff spend sifting through voicemails by automatically rejecting calls during certain times or dates.



Hali

Help patients get through to staff more quickly

Allow a set group of medical or support staff to receive a call simultaneously, increasing the chance a patient, friend or family member can get through when they need to.



Set a custom message that patients, friends or family

hear when they call in, giving

patients in the loop

them important news updates or answers to frequently asked questions.



UPS RO

always contactable

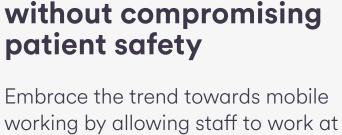
Easily divert calls to senior

people like consultants or

Ensure key staff are

technical leads, ensuring they can respond to urgent issues at all times, wherever they are.

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any desk and still be contactable on

the same landline number.

Give staff more flexibility

Improve the overall experience for patients and their loved ones

Create an interactive, automated

voice system to help guide patients,

friends or family to the right

department when they call in,

saving them time and stress.

Get in touch with our specialist team to learn more

Request a call back

virginmediabusiness.co.uk/request-callback

