



How **cloud** can keep healthcare talking

Six ways a cloud-based telephone system can help you build better connections between staff, patients, friends and family.


01

Free staff to focus on the things that matter

Reduce the amount of time support staff spend sifting through voicemails by automatically rejecting calls during certain times or dates.


02

Help patients get through to staff more quickly

Allow a set group of medical or support staff to receive a call simultaneously, increasing the chance a patient, friend or family member can get through when they need to.

03

Make it easier to keep patients in the loop

Set a custom message that patients, friends or family hear when they call in, giving them important news updates or answers to frequently asked questions.


04

Ensure key staff are always contactable

Easily divert calls to senior people like consultants or technical leads, ensuring they can respond to urgent issues at all times, wherever they are.

05

Give staff more flexibility without compromising patient safety

Embrace the trend towards mobile working by allowing staff to work at any desk and still be contactable on the same landline number.


06

Improve the overall experience for patients and their loved ones

Create an interactive, automated voice system to help guide patients, friends or family to the right department when they call in, saving them time and stress.

Get in touch with our specialist team to learn more

Request a call back
virginmediabusiness.co.uk/request-callback